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INFORMATION PACK

**PUA80119 - GRADUATE
DIPLOMA OF CRISIS
LEADERSHIP**

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GLOBAL
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Australian
Qualifications
Framework



NATIONALLY RECOGNISED
TRAINING

Graduate Diploma of Crisis Leadership



Want to make a real difference in communities or businesses around the world? Become a World-class Crisis and Disaster Leader.

About the program

This Vocational Graduate Diploma of Crisis Leadership course has been developed and delivered by world-recognised crisis and disaster experts who will provide you with the information so you can positively impact on your community, government, or business. You will learn to plan, mitigate, manage, and respond to crises and disasters while leading others during all

phases of the crisis management cycle. You will gain significant knowledge and experience so that you can work effectively in emergency management leadership roles in a variety of settings and industries. This course will make you are a highly valued individual that can command premium prices for your services.

At the end of this course, you will be able to:

- Develop various leadership styles models
- Lead courses that address psychological and strategies essential in a crisis and stress impact disaster situation.
- Design Crisis and Disasters Research
- Lead and participate in multi-projects and implement courses organisational/agency settings.
- Creating innovative solutions to crises
- Lead team processes during time-critical using structured approaches decision-making.

This qualification is ideal for those seeking to or currently working as:

- Emergency Services Workers
- Defence Personnel
- Risk Managers and Workers
- Qualified Engineers
- Local Government Disaster Management
- Human Factors Engineers
- Anyone who aspires to be a crisis Asset Management Worker and disaster leader

PUA80119 Graduate Diploma of Crisis Leadership

Entry Requirements

- Undergraduate degree
- Advanced diploma in a relevant field of study with a minimum of two years' work experience
- Other documented evidence deemed to be equivalent to an undergraduate degree five years' workplace experience including leadership and management responsibility and/or complexity in emergency management and/or public safety.

Mode of Delivery

- Online (Self Paced)
- Distance (Self Paced)
- Face-to-Face at Workplace

Packing Rules

A total of 9 units of competency comprising

- 7 core units listed below, plus one (1) GDC Core Unit; plus
- One (1) elective unit from the general elective units listed

Choose 2 elective units from the elective unit list below or elsewhere within this training package, or another endorsed training package, or accredited course.

All elective units selected from outside this qualification must be from an equivalent qualification level or higher.

Elective units selected from outside the qualification must not duplicate content already covered by units in this qualification. Where imported units are selected, care must be taken to ensure that all prerequisite units specified are complied with. Prerequisites attached to any of the units must be obtained and are additional to the number of units required for this qualification. Where a prerequisite is attached to a unit it is identified by the symbol L.

**Note: All units listed on training.gov.au*

AQF Qualifications/ Levels

LEVEL	CERTIFICATE
AQF LEVEL 10	DOCTORAL DEGREE
AQF LEVEL 9	MASTER'S DEGREE
AQF LEVEL 8	GRADUATE DIPLOMA OF CRISIS LEADERSHIP
AQF LEVEL 7	BACHELOR'S DEGREE, UNDERGRADUATE CERTIFICATE
AQF LEVEL 6	ADVANCED DIPLOMA

PUA80119 Graduate Diploma of Crisis Leadership: Units

SS.No	Unit	Type
1.	PUAECL001 Evaluate societal threats, uncertainty and surprise	Core
2.	PUAECL002 Lead and manage programs that develop resilience	Core
3.	PUAECL003 Deliver value in crisis	Core
4.	PUAECL004 Lead in a crisis	Core
5.	PUAECL005 Support communities for crisis	Core
6.	PUAECL006 Recognise personal effectiveness in a crisis	Core
7.	PUAECL007 Define crisis context	Core
8.	BSBINS603 Initiate and lead applied research	GDC Core
9.	BSBLDR811 Lead strategic transformation	Elective
10.	BSBLDR601 Lead and manage organisational change	Elective
11.	BSBFIN801 Lead financial strategy development	Elective
12.	BSBLDR812 Develop and cultivate collaborative partnerships and relationships	Elective
13.	BSBSTR801 Lead innovative thinking and practice	Elective
14.	BSBLDR813 Lead and influence ethical practice	Elective
15.	BSBSTR802 Lead strategic planning processes for an organisation	Elective

PUA80119 Graduate Diploma of Crisis Leadership:

Core Units Synopsis

PUAECL001 Evaluate Societal Threats, Uncertainty and Surprise

Develop the expertise to anticipate and assess societal risks and disruptive events with confidence. This unit equips leaders with the skills to analyse intelligence, evaluate uncertainty, and plan strategic responses for communities and organisations facing crises. Learn to navigate high-pressure environments, make ethical decisions, and apply judgment when confronting ambiguity, surprise, and rapidly evolving situations. Ideal for emergency service and crisis management professionals, this course empowers you to design, conduct, and report assessments that strengthen preparedness, guide response, and support recovery in complex and dynamic contexts.



PUAECL002 Lead and Manage Programs that Develop Resilience

Equip yourself with the leadership skills to guide communities and organisations through adversity and disruption. This unit develops your ability to design, implement, and manage resilience-building programs that prepare people and systems to respond effectively to crises. Learn to navigate uncertainty, make ethical decisions under pressure, and foster collaboration across diverse groups and stakeholders. Applicable to public, private, and non-government sectors, this course is ideal for professionals seeking to strengthen organisational resilience, build community partnerships, and lead with confidence in dynamic, high-stakes environments.

PUA80119 Graduate Diploma of Crisis Leadership:

Core Units Synopsis

PUAECL003 Deliver Value in Crisis

Strengthen your ability to lead with impact during times of disruption and uncertainty. This unit develops the skills to exercise authority ethically, make critical decisions, and drive operational accountability in high-pressure crisis situations. Learn to collaborate effectively, build strategic relationships, and create value for communities and organisations through informed and decisive leadership. Ideal for emergency service and crisis management professionals, this course empowers you to navigate ambiguity, respond to challenges with confidence, and deliver outcomes that support resilience, recovery, and long-term organisational strength.

PUAECL004 Lead in a Crisis

Develop the expertise to guide sophisticated responses during complex and high-stakes crises. This unit equips leaders with the skills to analyse uncertainty, make critical decisions, and implement effective mitigation, preparedness, and recovery strategies. Learn to navigate ambiguity, build and maintain strategic relationships, and exercise ethical leadership under pressure. Ideal for government, non-government, and emergency service professionals, this course empowers you to lead with confidence, foster collaboration, and deliver outcomes that strengthen resilience and protect communities and organisations in dynamic and challenging environments.





PUAECL005 Support Communities for Crisis

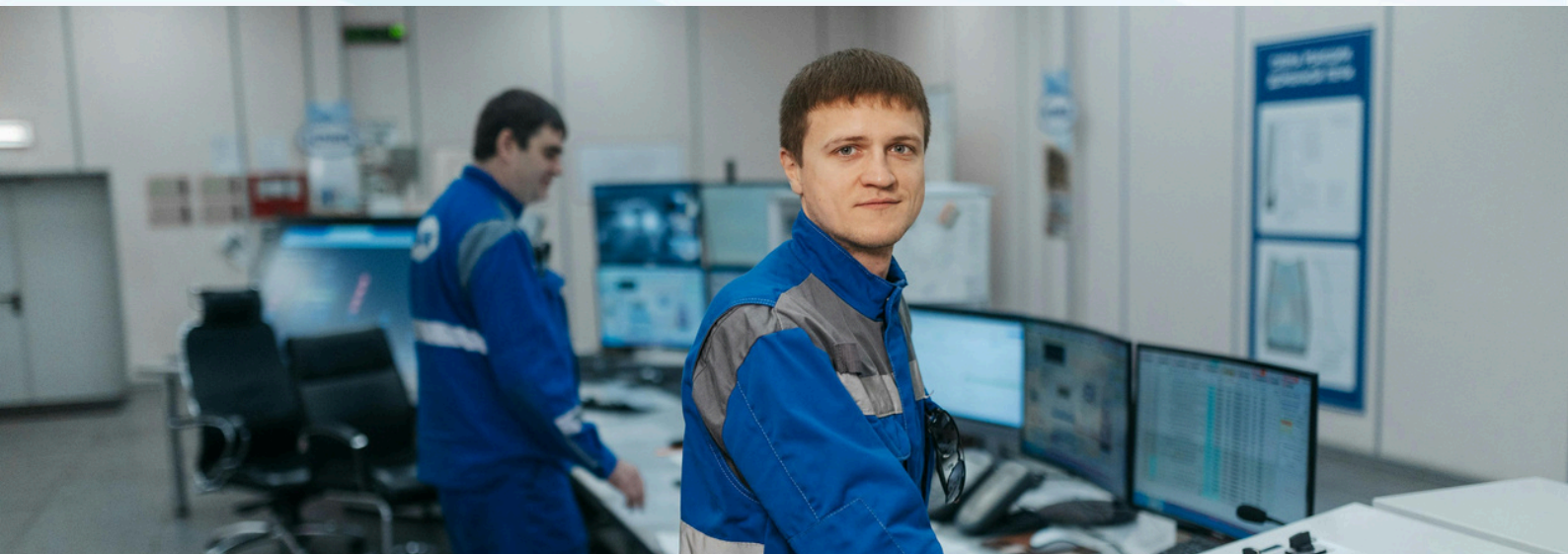
Build the capability to strengthen community and organisational resilience in the face of disruption and uncertainty. This unit equips leaders with the skills to develop strategies that help communities prepare for, respond to, and recover from crises. Learn to analyse risks, make informed decisions under pressure, and foster collaboration across formal and informal networks. Ideal for government, non-government, and emergency service professionals, this course empowers you to support communities effectively, create sustainable resilience, and ensure organisations are better positioned to navigate complex and dynamic challenges.

PUAECL006 Recognise Personal Effectiveness in a Crisis

Enhance your leadership and teamwork capabilities in high-pressure, uncertain environments. This unit develops the skills to manage personal effectiveness while guiding others through crises, recognising and mitigating stress and anxiety within teams. Learn to make informed decisions, apply ethical judgment, and maintain resilience in dynamic and challenging situations. Ideal for emergency service and crisis management professionals, this course empowers you to lead confidently, foster collaboration, and maintain operational effectiveness while supporting communities and organisations through complex disruptions.

PUAECL007 Define Crisis Context

Develop the skills to understand and navigate the complexities of crises in leadership roles. This unit equips you to analyse and define the context of significant disruptions, assess impacts on communities and organisations, and guide strategic mitigation, preparedness, and recovery efforts. Learn to make informed decisions, support stakeholders, and apply ethical judgment under pressure. Ideal for emergency service and crisis management professionals, this course empowers you to lead with clarity and confidence, influence outcomes effectively, and foster collaboration in highly dynamic and uncertain environments.



GDC Core Unit Synopsis

BSBINS603 Initiate and Lead Applied Research

This unit develops the expertise needed to design and conduct applied research that drives innovation, informs strategic decision-making, and enhances organisational performance. Students will gain a comprehensive understanding of research strategies, methods, and methodologies, learning to apply both qualitative and quantitative approaches through techniques such as experimental design, surveys, and statistical analysis. Emphasis is placed on planning, conducting, and presenting research that addresses real-world challenges, generates evidence-based insights, and delivers measurable impact.

Through activities including literature reviews and independent research projects, participants will refine their ability to investigate opportunities and risks, develop practical solutions, and influence strategic practices across diverse sectors. Designed for managers and leaders, the unit equips graduates to harness research as a tool for shaping policy, guiding teams, and advancing performance within industries such as Crisis and Disaster management and leadership.

PUA80119 Graduate Diploma of Crisis Leadership:

Elective Units Synopsis

BSBLDR811 Lead Strategic Transformation

Develop the expertise to drive organisational change and innovation with impact. This unit equips leaders with the skills to analyse, plan, and implement transformational strategies that deliver strategic outcomes. Learn to cultivate collaboration, apply creative problem-solving, and foster organisational learning while providing effective leadership in dynamic environments. Ideal for professionals seeking to influence culture, guide complex initiatives, and enhance team and organisational performance, this course empowers you to lead with vision, confidence, and measurable impact.

BSBLDR601 Lead and Manage Organisational Change

Strengthen your ability to guide organisations through periods of change with confidence and effectiveness. This unit equips leaders with the skills to plan, implement, and manage change initiatives across entire organisations or significant business areas. Learn to align workforce development, human resources, and strategic planning with organisational objectives, while fostering collaboration and engagement throughout the transition. Ideal for managers and senior professionals, this course empowers you to lead transformation that enhances performance, builds capability, and drives sustainable organisational success.



BSBSTR802 Lead Strategic Planning Processes for an Organisation

Develop the expertise to guide your organisation toward its vision and mission through strategic planning. This unit equips senior managers and business leaders with the skills to analyse environments, identify risks and opportunities, plan workforce requirements, and establish financial and non-financial performance indicators. Learn to engage teams, implement strategic initiatives, and monitor outcomes to ensure organisational success. Ideal for leaders seeking to drive informed decision-making, optimise resources, and deliver sustainable growth, this course empowers you to lead strategic planning with clarity, confidence, and measurable impact.



BSBLDR812 Develop and Cultivate Collaborative Partnerships and Relationships

Enhance your leadership capabilities by building and sustaining meaningful partnerships across business and industry. This unit equips you with the skills to communicate effectively, influence stakeholders, and cultivate both new and existing collaborative relationships. Learn to design and lead partnership programs, establish reporting mechanisms, and apply creative problem-solving to complex organisational challenges. Ideal for leaders and managers, this course empowers you to foster collaboration, strengthen networks, and drive shared outcomes that benefit both your organisation and wider industry.

BSBSTR801 Lead Innovative Thinking and Practice

Develop the skills to drive creativity and innovation across your organisation. This unit equips leaders with the ability to generate, implement, and sustain innovative thinking and practices tailored to their organisation's unique purpose, size, and context. Learn to foster a culture of creativity, guide teams through change, and apply strategic thinking to complex challenges. Ideal for professionals seeking to lead transformative initiatives, this course empowers you to inspire innovation, enhance organisational performance, and deliver impactful solutions in any industry or community setting.

BSBLDR813 Lead and Influence Ethical Practice

Strengthen your ability to shape and uphold ethical standards across your organisation. This unit equips leaders with the skills to integrate ethical practices into organisational culture, processes, and decision-making, while promoting responsible leadership at all levels. Learn to critically analyse complex situations, communicate effectively, and influence others to act with integrity. Ideal for senior professionals and managers, this course empowers you to foster an ethical workplace, guide principled decision-making, and lead with accountability and trust.

BSBFIN801 Lead Financial Strategy Development

Master the skills to shape and drive financial strategy across organisations or key business areas. This unit equips senior managers and executives with the ability to analyse financial information, forecast future requirements, and develop strategic business targets that align with organisational goals. Learn to apply critical thinking, creative problem-solving, and evidence-based decision-making to complex financial challenges. Ideal for strategic business analysts and executive leaders, this course empowers you to lead financial planning and strategy with confidence, optimise resources, and support long-term organisational success.

